



CITY OF HOUSTON

Human Resources
Department

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To Whom It May Concern

Dear Sir or Madam:

In 2004, the City of Houston Human Resources (HR) Department desired a web-based application to automate workflow processes related to the hiring, maintenance and termination of temporary agency workers. One goal of this automated workflow application was to integrate certain functional duties and activities performed by the HR Department, other City departments and the employment agencies providing the resources.


A competitive bidding process was conducted to select a vendor to design, develop and implement this application. Datamatix, Inc. of Katy, Texas was one of the bidders. The bid turned in by Datamatix was comprehensive. Textual and graphical representations of the proposed system were presented demonstrating an understanding of the temporary service program requirements. After due evaluation, Datamatix was awarded the project as the proposer providing the best value.

Datamatix staff conducted in depth user interviews for requirements gathering and verifications of user specs. Datamatix provided value added feedback on the functional specs and was very responsive to follow up inquiries and meetings. The project web site was updated periodically and the stakeholders were kept informed. The result was the implementation of a comprehensive and functionally accurate application.

The HR Department is satisfied with the overall performance of Datamatix. We believe they demonstrated good traits of customer service during the course of the project. In fact, recently we engaged them to perform a Phase II Enhancement Project for the application. We anticipate a continuous working relationship with them after project completion and for routine maintenance.

Should you have any questions or need further information, please contact me at 713-837-9350 or Chas Smith at 713-837-9326.

Sincerely,


Ramiro Cano
Assistant Director
Human Resources Department

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