

Taha Shipchandler

Professional Summary

PMP certified project manager / business analyst - started as a web developer but has experience performing in cross functional teams from concept to release and support. Keen ability to drive company agenda across cross-cultural individuals and nationalities. Strengths include managing projects and priorities in all areas of the SDLC. Technical expertise and acumen necessary to translate business requirements and objectives into viable solutions. Experienced at working in the PMO to facilitate buy-in from operations, development, compliance on enterprise projects. Drive development tasks and write test scripts and implement unit, integration and regression testing. Along with primary role as a project manager / business analyst, also serve as a creator of user manuals, admin manuals, proposals, bids, policies & procedures. Awareness of ten knowledge areas of the PMP practice: Integration, Scope, Schedule, Cost, Quality, Risk, Communications, Procurement, Stakeholder and Human Resources. Practice Agile and Scrum, including scaled agile. Promote understanding of As-Is systems, gathering and documenting requirements for To-Be systems and associated "Shadow systems". Understanding of cloud databases, analytics, streaming data, big data and data lakes. Creation of intuitive slide decks for stakeholders to explain project procedures, often with the help of graphics, process flows, tables and charts. Initiate and conduct in person and online meetings with team members and stakeholders to further the agenda of the organization and the project and collect information from Subject Matter Experts (SMEs). Routinely conduct verbal and written communications.

Skills & Abilities

LANGUAGES	Php, Microsoft & Java Stack, JavaScript, HTML
DATABASE	Cloud Databases, Streaming Data, DWaaS
SOFTWARE	Office365, SharePoint, Visio, SaaS, PaaS, IaaS
BI & ANALYTICS	Cloud Analytics, Excel, PowerBI, Tableau
AGILE TOOLS	Jira, VSTS, TFS, DevOps, SAFe, LeSS

Experience

BUSINESS ANALYST / PROJECT MANAGER | PRECHECK | 2/2018 – 1/2019

- In the PMO team driving application development projects by getting inputs and buy-in from business, compliance, development, and operations
- Created baseline functional specifications and technical specifications templates to be used companywide by PMO and development
- Created the Functional Specifications Manual for the most important application in the company, License Manager Pro (managing licenses for the healthcare profession)

- Adept at leading meetings to consensus decisions, interviewing SME's for knowledge gathering for business analysis and technical writing content.

BUSINESS ANALYST, SCRUM MASTER | CAPITALONE | 10/2017 – 1/2018

- Worked on a large data warehouse migration team project from legacy databases to Snowflake cloud database on Amazon Web Services (AWC)
- Technologies utilized were Hadoop, Jenkins, and several other Big Data stacks
- Served as Scrum Master for two ten-person teams in the home loans line of business
- Conducted daily standups, sprint planning, sprint review and retrospective scrum ceremonies, worked extensively with Jira, facilitated dependencies with other teams in a tightly run scaled Agile environment.
- Compiled the minutes of every S2 meeting in conjunction with the meeting chair, and distributed it to all invitees, thus increasing team productivity by 25%.

PROJECT MANAGER | NY STATE DEPT. OF HEALTH | 1/2017 – 9/2017

- Facilitated compilation of knowledgebases for statewide healthcare software applications under the direction of the CIO and met expected timelines.
- Conducted a series of meetings with technical and business owners to solicit data related to servers, middleware, network, database, configuration, account management and business aspects of the statewide software applications
- Prepared a design document for an enterprise web application under the direction of a senior architect which included system architecture, data dictionary, UI/UX, authentication & authorization, test plan & scenarios, information security, hosting environment, load profile & expected response times.
- Prepared a detailed Disaster Recovery Playbook in conjunction with several SMEs for a major, scheduled, failover event with 30% increased efficiency.

BUSINESS ANALYST | HOUSTON POLICE DEPARTMENT | 4/2015 – 12/2016

- Played key role in preparation of the winning bid that secured the project amongst a field of twelve competitors for the implementation of two enterprise case management systems
- Interviewed several SMEs to prepare detailed design specifications and test scripts.
- Participated in daily Agile code review sessions
- Implemented data analytics and created BI dashboards with associated pie charts and bar graphs using the BOARD tool in conjunction with the Director of Professional Services.
- Created detailed user & admin manuals and manuscripts for other software tools each over 250 pages which reduced the learning curve of the users by 40%.

PROJECT MANAGER / BUSINESS ANALYST | SHIPCOM WIRELESS | 9/2010 – 3/2015

- Developed context-sensitive online help utilizing Adobe RoboHelp for enterprise application projects thus reducing the users learning curve by 30%.

- Implemented workflow and systems diagrams in Visio, conducted requirements gathering sessions, and developed detailed design documents in conjunction with the Chief Architect
- Pioneered the creation of Helpdesk and associated call center for an enterprise application.
- Successfully worked as an analyst on a 4-person team assigned to close a large project thus paving way for a substantial new project for the company with the VAMC.

BUSINESS ANALYST / WEB DEVELOPER | DATAMATIX, INC. | 1/2003 – 8/2010

- Honed entrepreneurial skills by being a self-employed web developer. Acquired and successfully implemented projects in the public sector and the oil & gas industry. Implemented E-commerce & web applications with Microsoft stack. Gained expertise in all phases of SDLC including, design, development, testing, installation, support, enhancements, training, and documentation.
- Few notable companies worked for are BP, Powell, Koch, Brown & Root, City of Houston, Texas Tech, Olin
- Honed business development skills to keep the sales pipeline full.
- Fine-tuned technical and soft skills to successfully handle client requirements.

Education

M.S. | UNIVERSITY OF HOUSTON

- Major: Industrial Engineering

B.S. | MANIPAL INSTITUTE OF TECHNOLOGY

- Major: Electrical Engineering

Certification

PMP | PMI.ORG

Project Management Professional